



Disclaimer

Totally Delivery provides a platform for delivery orders to a customer. Customer agrees to use this site at their own risk. **Totally Delivery** will not be responsible for incorrect orders placed by the client. The client orders, **Totally Delivery** delivers what the client orders. There is no guarantee or warranty either implied or written to insure what the client orders. Likewise, *Totally Delivery* is to be held harmless if the merchandise, food, etc. ordered is not the quality the client expects.

Totally Delivery is not responsible for linked sites and does not warrant or guarantee quality, proposed use, merchantability, fitness, or completeness of orders placed by the client. We will assume no liability or responsibility for any (1) errors, mistakes, or inaccuracies of content and materials, (2) personal injury or property damage of any nature whatsoever, resulting from your access to and use of this site, (3) any unauthorized access or use of our secure servers, and/or any and all personal information and/or financial information stored therein, (4) any interruption or cessation of transmission to or from the site, (5) any bugs, viruses, trojan horses, or the like that may be transmitted through our site by a third party, or (6) any errors or omissions in any content and materials or for any loss or damage of any kind incurred as a result of the use of any content posted, transmitted, or otherwise made available via the site. **Totally Delivery** does not assume any responsibility for any service or product advertised or offered by a third party through the site or hyperlinked website or any website or mobile application featured in any banner or other advertising and we will not be a party to or in any way responsible for monitoring any transaction between the client and any third party providers of products or services. Use good judgement and exercise caution where appropriate.

Shop Fee

All shopping needs to be specific as to product, brand, amount and price. It is the client's responsibility to ensure specific items are available for purchase with the desired vendor. Vendor address, price, and delivery address must be accurate.

For alcohol and cigarettes, you must be 21 or older to receive alcohol and the account owner must be present to accept the delivery. The driver needs to upload a picture ID (may take a picture of your ID, but it won't be saved on their device). Driver must have direct contact with the client. (This requirement may be waived in times of emergency when social distancing is required. The client may leave the ID outside.)

After accepting a quote, client will receive an invoice. Client needs to open the **Totally Delivery** app and go to "my deliveries" if you wish to track and get into direct contact with the driver.

If **Totally Delivery** shops for the client there will be a fee for administration added to your purchases, in addition to the delivery fee and mileage.

Delivery fees, mileage and tip are not refundable.